

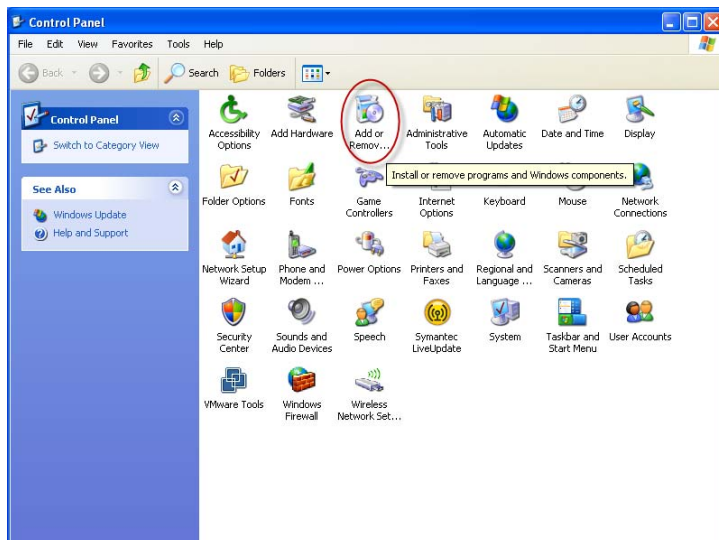
## Removing Internet Explorer 8 to restore PACS functionality

Because PACS is not currently compatible with Microsoft's latest web browser software, Internet Explorer 8 [IE8], you can restore PACS functionality by uninstalling IE8 if it has been installed on your system. The following steps will help you accomplish this.

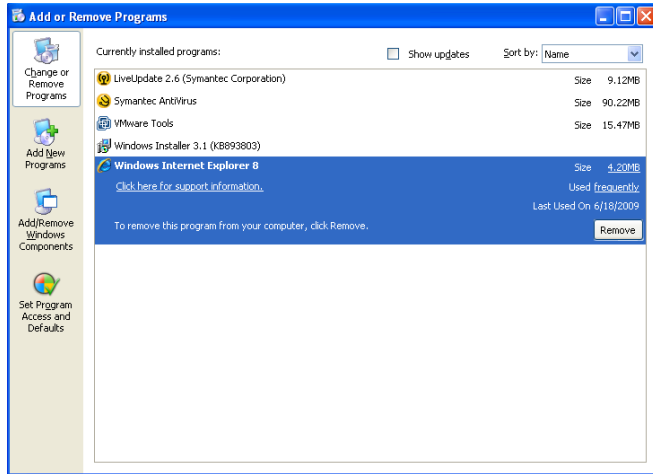
Verify the Internet Explorer version by clicking on Help > About Internet Explorer. IE8 will be displayed like this:



To remove IE8 from a Windows XP system, go to the Control Panel > Add or Remove Programs. A window will open and be populated with the programs installed on your PC. These steps are similar on a MS Vista-based PC.



Look for the entry named Windows Internet Explorer 8, click on the Remove button. Restart your PC when prompted after the removal.



To test the system, connect to the PACS system as usual and verify that you can now view images.

A full version of IE7 may be downloaded if needed for a complete re-install of Internet Explorer if the rollback is not successful.

[Click this link to download IE7](#)